



Answering Your Redaction Needs

Hart Has A Proven Solution

TECHNOLOGY

CHALLENGE

Confidential information is out there. Identity thieves lurk on the Internet. Public outcry is gaining momentum every day: "Protect our personal information from public scrutiny!" While some states have enacted legislation regarding personal information in public records, others have closed down their public access sites. It's a tough choice: provide access to the public record or protect your constituents' privacy. You have a responsibility to provide access to these records, yet good public policy demands that you also shield sensitive information. You look at a day-forward solution, but you have thousands of older images and a looming deadline. You realize you don't have the staff or technology to solve the problem.

Hart InterCivic to the rescue!

STRIKE IT OUT

You need to strike sensitive material from your public records, yet safeguard the original document. Hart InterCivic offers a redaction approach that gets it done - cost-effectively, efficiently, securely, and accurately. Our double-verification approach ensures the information you specify is redacted, such as:

- Social Security numbers
- Bank account numbers
- Debit card account numbers
- Credit card account numbers

We provide you with a professionally managed project designed to ensure compliance with legislatively mandated deadlines. Regardless of the scale of your project, we'll deliver on budget and on time. Our on-site facility at our headquarters in Austin, Texas provides the necessary oversight to manage your project.

GET VALIDATED

If you embark on a redaction project, you don't want to rely solely on software to redact images. While auto-redaction software helps to speed the process, you need the assurance that redaction results are accurate. That's why we have verification specialists fully dedicated to reviewing the auto-redacted images. These specialists know the ins and outs of your public record documents. They're so good they can verify 4,000 to 5,000 images per day! This manual verification step is what makes Hart's redaction services unique and enables us to provide an extremely high level of accuracy and quality.

"Hart has a unique technical approach to redaction and the proven experience in records management automation to get the job done properly, cost-effectively and on-time."

*Carol Foglesong, Assistant Comptroller
Records Administration Division for Orange County, Florida*

IMAGE INTEGRITY

Hart creates an image with a non-removable black rectangle that strikes out the data. Unlike other vendors, Hart also provides an unaltered copy of the original image. Your official records remain intact, and you can provide restricted access to this original, unredacted image for secure users like title companies. The separate, redacted image can be posted to your public access site, with private information permanently hidden from view.

Hart's near-century of service to counties, coupled with our unparalleled experience providing redaction services, translate to successful outcomes for our customers.

Benefits of Hart's solution:

- Protects your constituents from identity theft and fraud.
- Eliminates the need to add temporary staff.
- Redacts images accurately, securely, and efficiently.
- Allows you to keep your original record intact and use a redacted TIFF image for online usage.
- Provides the security of on-shore facilities.
- Assures you that experienced, well-trained verification personnel verify redaction accuracy.

Hart has a proven solution. Our redaction services group has redacted millions of documents accurately, securely, and efficiently. Hart InterCivic has processed over 29 million images for Orange County, Florida. Orange County has not rejected a single image that we have sent them. We're processing approximately 150 million images for various other counties and maintaining a high degree of accuracy.



Our people, our processes, our proven performance are what set us apart.